

Physical Medicine Best Practices
Stakeholder Workgroup Meeting
July 28, 2023

L&I Attendees: Sarah Martin, Morgan Young, RYanne Karnes, Susan Reynolds-Sherman, Kristine Ostler, Lisa Bowling, Sarah Holm

Stakeholder Members: Bob Hctor, Teri Jo Lientz, Tyrees Marcy, Lori Stephens, Lynda White, Josh Cobbley

Public Members: David Kirk, Danny Beeman, Cathie Pitts, Jill Floberg

H.I.E. Transaction Implementation Update:

- Rose Jones informed members the L&I Technical group has not been able to publish the official PMPR HIE transaction guide yet. It is still in draft. They are waiting for WATECH to complete the transition to the new API connectivity.

Work Rehabilitation Program Implementation: The members reviewed the new Work Rehabilitation (WR) Program 2024 website, the WR Standards document, and the new WR provider applications.

- Members asked for consideration to have a grace period between when they hire a new clinician and having their required training completed prior to treating those in a WR program.
 - Many organizations are having difficult time filling permanent positions. Large companies have a large amount of traveling therapists.
 - One possibility noted was to allow for a grace period as long as there is another available clinician who has met the training requirement.

On Demand Video and Quiz: Members were informed the webinar video for Workers Compensation Basics Training is available, and it meets the two-hour education requirement for Part A. The webinar includes a handout on resources to review and the quiz.

- It is available for anyone to watch.
- Email will be sent on pass/fail. The quiz can be taken more than once.
- Those who attended our webinars in January have already met the Part A requirement and do not need to take the webinar.

Training requirements discussion: The members discussed the list of topics required for Work Rehab Providers.

Role changes within L&I Attendees:

- Sarah Martin is now in the acting position of Private Sector Compliance Manager.
- RYanne Karnes is now in the acting position of Therapy Services Manager.

- Lisa Bowling, PT is the new L&I Work Rehabilitation Coordinator. She is part of the Utilization Review and Therapy Services team helping with the WR implementation.

Outreach/Communication:

- The L&I internal team now has access to our Office of Change Management to assist with our outreach/communication for the WR program.
- L&I will be sending emails to our contact lists for WH and WC clinics, the Physical Medicine Provider Egov group, and general medical provider outreach lists.
- Two scheduled Town Hall webinars via Zoom. The first is August 21, 2023, from 12 to 1 pm; and the second will be Sept.18, from 3-4pm. Members volunteered for specific dates.
- We will also have another Town Hall webinar in November for vocational providers.

Documentation: Rynanne and Lisa shared information about the templates they are developing for use in Work Rehabilitation.

- They noted that these documents are templates and they will not be required forms.
- They will have final drafts to share at the next PMBP Workgroup meeting.
- Discussion on what to include in Care Conference documentation.
- Starting in January 2024, we are planning for care conferences to be billable separately by WR clinicians.
- Request to create a resource for common acronyms. L&I will create this resource and add it to our WC Basics Handout.

Utilization Review and Process:

- Sarah reviewed the draft utilization review questionnaire with the members and asked for input.
- Discussion regarding the requirement to have a job analysis/job description to qualify for this program. Procedures will need to be provided to WR programs what to do if a JA/JD is not available at the time they receive a referral.
- If the individual is already in a WH/WC program prior to January 1, they will finish out their current program. The program will not have to stop or change on January 1.